



Jersey Jack Pinball
1850 Greenleaf Ave.
Elk Grove Village, IL 60007
630.830.5225

SERVICE BULLETIN

By: Dan Latella

Date: 7/5/2022

Game: Toy Story 4

Subject: WiFi Software Updates

Description

Toy Story 4 games that shipped with **1.04** or earlier software cannot update to a newer software release via the in-game WiFi Update method.

Please perform a Full Install via USB to the latest update (1.05 or newer) to correct this issue.

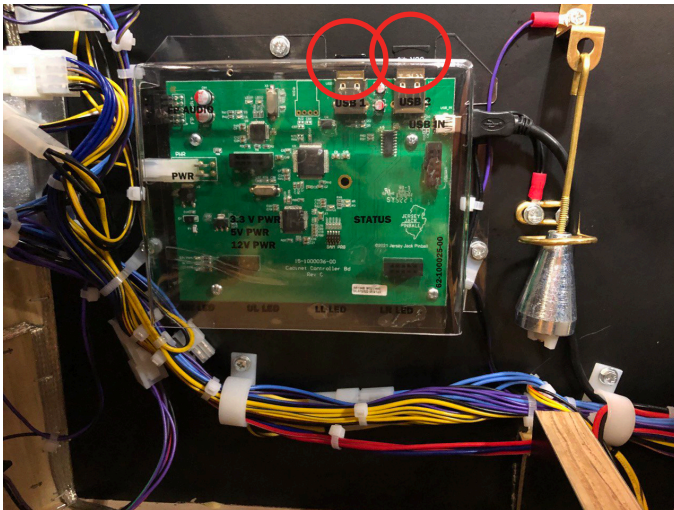
Tools & Materials Required

- Blank USB stick (8GB or larger)

Note: Full Install will clear all existing game settings and high scores, please perform a USB backup separately using the Game Test Menu before continuing if you wish to preserve either.

Instructions

1. Download the latest Toy Story 4 Full Install ISO file, found on the JJP support/downloads page:
<https://www.jerseyjackpinball.com/support/downloads/>
2. Follow the instructions on the following page to install the ISO file to your USB stick:
<https://marketing.jerseyjackpinball.com/general/install-full/>
3. Once completed, find the Cabinet Control Board, located to the inside left from the coin door.



Cabinet Control Board (pn: 62-100025-00)

4. Remove the WiFi or Bluetooth dongle from either USB port (ports circled in red.)
5. Insert your USB stick into the now available port and power on your game.
6. Wait for update installation to complete. Once finished, power off your game, remove your USB stick and replace the WiFi or Bluetooth dongle that was previously removed.
7. Your game is now updated and can download future software updates via WiFi. Please consult the game manual's WiFi Updates section for more information.

For additional assistance or questions, please contact: techsupport@jerseyjackpinball.com