

Jersey Jack Pinball Wi-Fi Update Beta Program

Terms and Conditions

1. Throughout this document, the following terms apply:
 - a. The Program refers to the WiFi Update Beta Test Program.
 - b. JJP refers to JJ Pinball, LLC., the manufacturer of various pinball games and the entity running the WiFi Update Beta Program.
2. You agree participation in the Program is voluntary, and that JJP is not requiring you to enter this program as a condition for purchasing, owning, operating, or using any game.
3. You agree to provide JJP with feedback regarding your experiences in a timely manner, whether positive or negative feedback.
4. Most feedback will be handled via Telegram, a widely-used Instant Messaging app. You agree that you have (or will create) a Telegram account for the purposes of providing feedback to JJP.
5. You stipulate that you are familiar with the current update processes for JJP games, both full-install (ISO) updates and incremental (delta) updates. It will be necessary for the purposes of this test to minimally do an initial ISO update to get to the initial testing start state, and possibly to recover from errors that may occur during testing.
6. You understand that errors can and will occur during the Beta Test. Some of these errors will be unintentional, and some will be intentionally caused by JJP for the purposes of testing stability, recovery, etc.
7. You agree this test is not intended to be conducted on professionally operated for-profit equipment. As all testing is voluntary, and in the event the game is left in an inoperable state, JJP is not responsible for lost revenue regardless of whether the error was intentional or not.
8. JJP Tech Support will generally NOT be available for support related to the Program. Any such issues that arise during testing need to be addressed initially to the Telegram group. From there, JJP may attempt to contact you in other ways (agreed to by both parties) to expedite problem solving.
9. Nothing being tested by the Program will adversely affect your game(s) in a physical manner apart from normal wear and tear caused by playing and/or playtesting the game(s). As a result, JJP will not be responsible for extraordinary failures that coincidentally occur during the Program apart from items that would normally occur and possibly be covered under JJP's existing warranty.
10. It is possible, though extremely unlikely, that the Program could leave your game in a completely inoperable and unrecoverable state (commonly known as "bricked"). In the event JJP cannot get your game back into a running state via normal update procedures, the sole remedy will be a new solid-state drive (SSD) sent to you by JJP at JJP's expense. No compensation for lost time will be provided by JJP. In the event this is necessary, you agree to send the old unusable SSD back to JJP, also at JJP's expense, if requested by JJP.
11. Any bandwidth or metered internet costs that might be associated with participating in the Program are assumed by you.